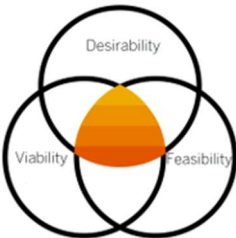
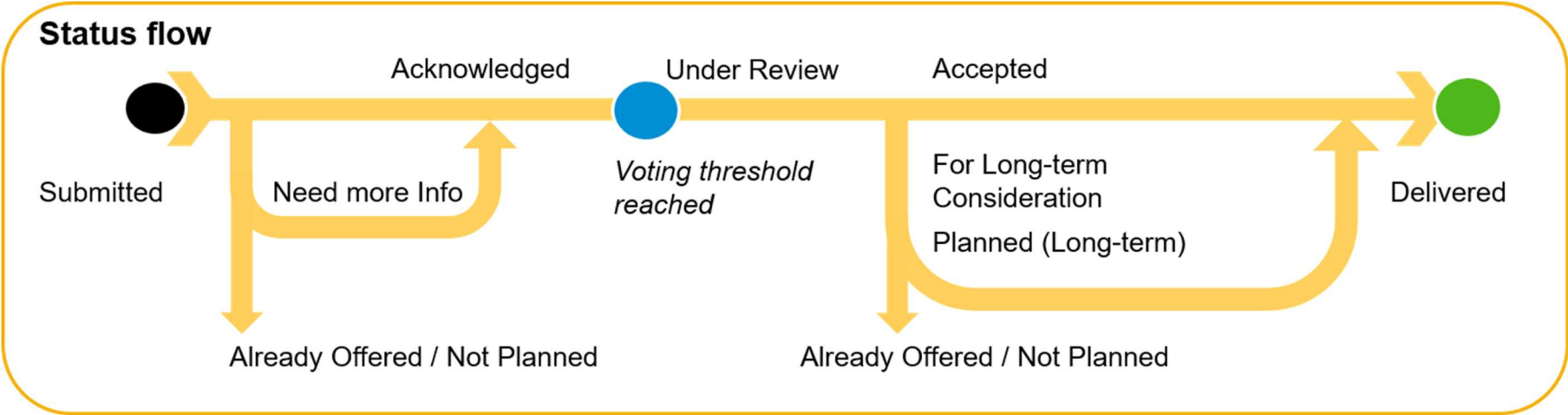


How the Customer Influence process works:

Vote for Improvement Requests Search for your topic of interest and vote for Improvement Request(s) you wish to support and plan to take advantage of in your organization. --- or --- Submit Improvement Request If you cannot find an Improvement Request that matches your need, use the “Submit Improvement” button to create a new Improvement Request.	Wait for Review Once your Improvement Request has been submitted, other users/companies can see and vote for it. Improvement requests that reach the voting threshold should be reviewed within four weeks.	Review Results Communication After the review of a qualified Improvement Request has been performed, its status will be updated. The author, all voters and all followers of this Improvement Request will be notified via email automatically.
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Review is done after voting threshold is reached and determination made based on these three criteria.



Status	Description
Submitted	Improvement Request has been submitted; vote for the request to prioritize and qualify it for review.
Need More Info	Improvement Request requires further information to proceed. Please provide details on the request by updating the description or by adding an additional comment.
Acknowledged	Improvement Request has been checked to make sure it is described clearly, is in the correct session, is within scope, and is not a duplicate.
Under Review	Improvement Request has received enough votes and is currently being reviewed.
Accepted	Improvement Request is being considered for development.
Long-term	
For Long-term Consideration	Improvement Request is considered to be a good suggestion and might be developed in the future. However, we don't see this request to be aligning with our near-term roadmap.
Planned (Long-term)	Improvement Request is considered to be a good suggestion. It is planned to be developed in upcoming releases, however it is not included in our near-term roadmap.
Final	
Delivered	Improvement Request has been delivered; see status comment how to benefit from it.
Already Offered	There is already a solution available; see status comment for more details.
Not Planned	Improvement Request has been reviewed and will not to be developed; see status reason for rationale.
Merged	Improvement Request has been identified as a duplicate and merged into another request. Check the parent request for status information and follow up.

Getting started:

- In order to participate, you need an S-user. S-users are provided by your internal SAP support team. They are free and enable you to access this and many other SAP portals like [online support](#) and incident processing.
- Go to [Influence Opportunity for S/4 Utilities](#) or the [general SAP influence portal](#)
- Search and find existing influence requests and vote for them or create your own. In the below screenshot the arrows are pointing where to go for all existing requests and the button to submit a new idea.

Overview

💡	All Requests	162
💡	Requests Open for Voting	42
💡	My Requests	3
💬	My Comments	0
♥️	My Votes	3
💡	Delivered Improvements	52

💡 Submit Improvement

📡 You are Following

Contact us >

No data

Tags

IMPROVE my product

SAP Continuous Influence

Utilities

SAP S/4HANA

SAP S/4HANA Cloud private edition

SAP

Continuous Influence

SAP S/4HANA Utilities

Collect continuously open

Status: Continuously running

💡 162



Welcome to the SAP Continuous Influence Session for **SAP S/4HANA Utilities**!

In Scope

In this session, you can submit improvement requests for the existing **SAP S/4HANA Utilities** solution (on premise and private cloud edition). Its focus are functions and processes in SAP S/4HANA that are **specific to the utilities industry**. On request a downport of selected improvements to SAP ECC 6.0 EhP8 can be considered in exceptional cases .

Not in scope are localization and country-specific topics, any add-ons to SAP S/4HANA Utilities as well as topics that are being covered by one of the dedicated SAP Continuous Influence sessions listed in following table:

Topic	Link to SAP Continuous Influence Session
SAP S/4HANA cross-industry (e.g. sales, service, financials)	SAP S/4HANA Cloud, private edition
API requests	SAP S/4HANA Cloud for Extensibility and Integration (APIs), private edition
Market Communication & Germany-specific add-ons	SAP Market Communication for Utilities and SAP S/4HANA Utilities Add-Ons for Germany
Waste & Recycling	SAP S/4HANA Waste & Recycling
Further topics	SAP Continuous Influence Sessions - Overview

SAP S/4HANA Utilities

test idea

DETAILS

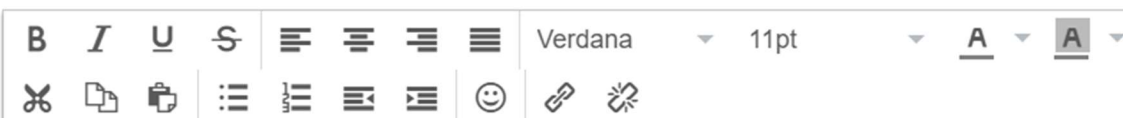
*Project:

SAP S/4HANA Utilities

*Title:

test idea|

*Description:



Please describe your improvement request

What is the opportunity/problem the request will address?

What is the expected benefit?

What is the ask? what change is requested?

Why is it necessary? What requirements exist which necessitate this improvement?

How will this benefit you and other utilities

Attachments:



Links:



Add Co-Authors (Submit on behalf):

Tags:

Add some tags which will help users find your request

*Release

After completed, you will get an email and you can see your request along with its status and votes.

⏪ 3 of 162 ⏩

SAP S/4HANA Utilities

🔗

Performance of Business Partners with Large Number of Contract Accounts and Addresses

Request ID: 381045

Vote:

📄 Vote

Status: Acknowledged

Submitted on: Aug 18, 2026

Author: [Art Ruiz](#)

Follow:

🔔

Changed on: Aug 19, 2026

DETAILS

ATTACHMENTS

COMMENTS

VOTES (9)

RELATED REQUESTS

PEOPLE

ACTIVITY LOG

Description:

Please describe your improvement request

Improve the performance by improving the design of transacting with Business Partners with larger number (thousands) of contract accounts and addresses such as Builders.

What is the expected benefit?

Improved efficiency and time in transacting with a Builder like a Lennar which in FPL Service Territory has 40,000 accounts/addresses. Updating a Move Out, Updating Addresses, Conducting a Move IN of certain accounts. All of these takes several minutes or more with unnecessary calls in the program to validate every address at the BP Level even when just work to update on account.

Release:

SAP S/4HANA 2023